



Dufferin Truck Monitoring Station

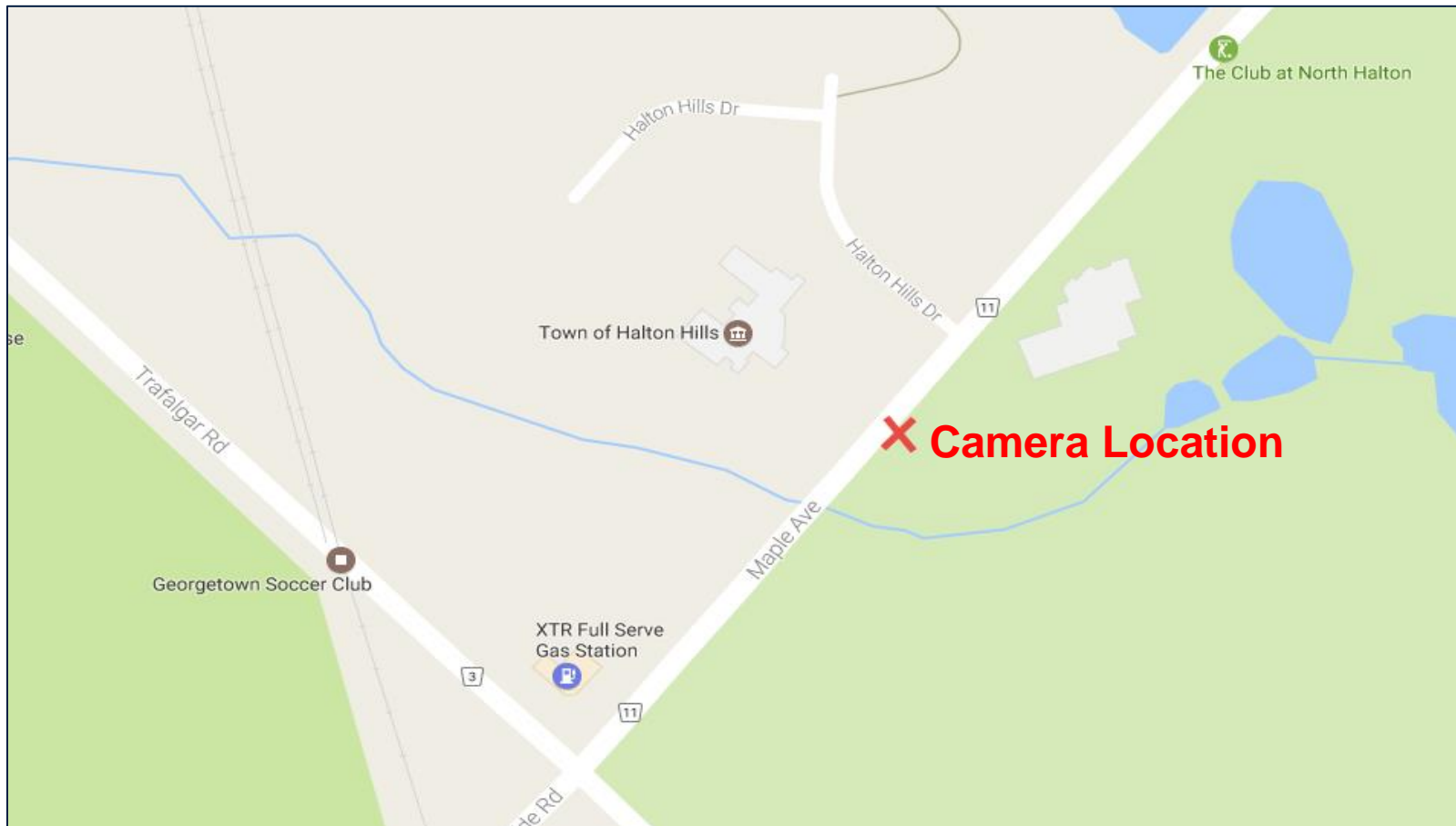
Maple Ave, Georgetown

Frequently Asked Questions

July 2017

Q1. Where is the camera located?

The camera is located over the Eastbound lane of Maple Avenue in front of the Town of Halton Hills office.



Q2. What data is being collected? How is the data received?

The camera system captures images of license plates from all vehicles travelling eastbound on Maple Avenue. The camera also captures images of vehicles themselves. This information is immediately sent to a remote server via a network connection.

This information is stored temporarily and processed on the server.

Q3. How is the data processed?

License plate images captured by the camera are processed on the server and converted to an actual license plate number. The system compares the captured license plate number against a list of license plate numbers belonging to vehicles making deliveries for Dufferin Aggregates (this list will not include the same vehicles making deliveries into the Georgetown area).

Upon a successful match, the system sends an alert to Dufferin Aggregates containing the license plate information, image of the vehicle as well as the time the vehicle was spotted on Maple Ave.

Q4. What happens to the data after the image is captured?

If the license plate number does not correlate with a Dufferin Aggregates delivery it will be deleted (during the daily data purge).

If the license plate number is for a truck delivering for Dufferin Aggregates, the records will be saved to track offenders as well as allow for follow-up and disciplinary action (if applicable).

All other traffic



Dufferin Aggregates Flow



Q5. Who will we be monitored? Will all traffic be monitored?

Although the camera will capture all east bound traffic, only Dufferin Aggregates deliveries will be **monitored**.

Information for vehicles that are not making deliveries for Dufferin Aggregates (this includes all other truck traffic) will be discarded.



Maple Avenue



Q6. Who is funding the camera system and installation?

Dufferin Aggregates will be covering all costs associated with the installation and maintenance of the camera system.

Q7. What would cause disruption to the monitoring system?

Network and power outages, and illegible license plates would cause disruption to the system.

Q8. What kind of penalties will the trucks working for Dufferin Aggregates get if they improperly use Maple Avenue?

Trucks working for Dufferin Aggregates and improperly using Maple Avenue will be held accountable. Dufferin Aggregates will address infractions according to their trucking policy. Possible consequences may include a warning and/or suspension.

Q9. Who can access the information collected by the camera system?

Access to the server from outside the system is restricted except for the FTP port used to provide the camera system with a list of license plates belonging to vehicles making deliveries for Dufferin Aggregates.

Before the information is purged (which occurs on a daily basis), access to the license plate information is restricted to the license plate recognition software and the system administrator. If the system generates an alert (i.e. a truck making a non-sanctioned delivery for Dufferin Aggregates and is spotted on Maple Ave), Dufferin Aggregates will have access to the license plate and vehicle image for that specific vehicle and event.

Public authorities may be granted access to information captured by this system as long as request for access is accompanied by proper documentation (i.e. warrant). This only applies to information that has not yet been purged (which happens on a daily basis).

Q10. How long does the system retain information? How often does the information get purged?

License plate and vehicle information is retained on the database for up to one day, after which it is purged from the system.

Records of license plates (including the images of vehicles) belonging to vehicles making deliveries for Dufferin Aggregates are retained for longer periods of time to allow for investigation, follow-up action and tracking.

Q11. How does a driver know that they are permitted to use Maple avenue?

All freight vendors that work for Dufferin Aggregates have been told that they are not permitted to use Maple Avenue to deliver for Dufferin Aggregates unless otherwise notified.

If a vehicle is delivering material for Dufferin Aggregates into Georgetown and is permitted to use Maple Avenue, the Dispatcher in Dufferin Aggregates Acton Quarry will verbally communicate this to them, and their ticket will be stamped that reads “Permitted to use Maple Avenue.”

Q12. What type of communication was given to DFA's vendors and customers?

All freight vendors that work for Dufferin Aggregates were notified of the initiative during a freight vendor communication session in April 2017.

A notification letter will also be sent to all of Dufferin Aggregates Acton Quarry's freight vendors and customers two weeks before the system goes live.

Dufferin Aggregates has made it clear that unless otherwise notified, freight vendors are not permitted to use Maple Avenue.

Q13. If a customer picks up material does Dufferin Aggregates know where they are going?

No; If a customer picks up material, Dufferin Aggregates does not know where they are going or what route they take.

All customers were notified that they are not permitted to use Maple Avenue as a throughway unless they are travelling into Georgetown.

Q14. If I would like more information who do I contact?

You can reach Dufferin Aggregates by calling 1-885-CALL-DFA (225-5332) or you can email erin.emick@ca.crh.com.